

SAHARA NET · CONNECTIVITY &
BUSINESS SOLUTIONS · 2026

Every branch connected, empowering digital transformation.

Carrier-neutral end-to-end connectivity, IT infrastructure & business solutions that empower organizations to connect, communicate, secure, and optimize operations through managed services engineered for uninterrupted business continuity.

Carrier-neutral ISP · 5 major networks · ICT expertise · 24/7 support · sahara.com



The network behind every connection

Sahara Net understands the critical role connectivity plays in your business success - as the Kingdom's first licensed ISP, we've spent over three decades keeping Saudi enterprise online.

Today, that means delivering a carrier-neutral portfolio of connectivity, IT infrastructure, business solutions, and managed services across the Kingdom, with agreements across every licensed network operator.

35+

Years pioneering

established **1989**, the Kingdom's 1st licensed ISP, providing internet since **1994**

5

Major networks

carrier-neutral reachability
STC, Mobily, Salam, Zain & GO

24/7

Operational Excellence

24/7 support, expert technical teams, and strategic technology partnerships

1 Partner

End-to-End Digital Solutions

through a single partner

Unmatched connectivity solutions

At Sahara Net, we offer a comprehensive suite of solutions designed to keep your business connected, secure and in control - backed by a team that treats your network as our own.



Carrier-Neutral Provider

The Kingdom's carrier-neutral ISP, with access agreements across all major licensed networks.



Uninterrupted Reliability

Seamless access through international gateways and redundant data centers.



24/7 Support

Highly skilled professionals providing comprehensive technical support.



Dedicated Account Management

A dedicated account manager helps ensure your network operates smoothly and efficiently.

Four ways we keep you connected



Internet Access

Dedicated Internet Access (DIA) over fiber, microwave, and VSAT, along with reliable business-grade internet access over FTTB and 5G.



Data Connectivity & SD-WAN

MPLS L2/L3, VPN, Global MPLS, IPLC, and SD-WAN linking every site and branch.



Telecom Access

IP Transit, National Internet Exchange (NIX/SAIX), DWDM services, IPv4, and IPv6.



Business Continuity

Backup Connectivity Solutions, Dedicated & Shared VSAT, Hybrid Connectivity Architectures, and Resilient Multi-Carrier Connectivity.

Internet access services portfolio

Choose from high-speed fiber, microwave, VSAT or 4G/5G LTE. Every option can be delivered as dedicated internet access (DIA), with flexible contracts and robust security built in.

ACCESS TYPES

- **Dedicated Access:**
 - Fiber
 - Microwave
 - VSAT
- **Broadband Access:**
 - 4G / 5G LTE
 - FTTB

ADDRESSING

- IPv4 & IPv6
- Secured DIA
- Flexible contract terms

PROTECTION

- Anti-DDoS protection
- Managed firewall
- Secure internet gateway & traffic filtering

SERVICE LEVEL OPTIONS

- Standard / Premium SLA
- Best Effort SLA

MANAGED SERVICE FLAVORS

- **Standard Internet Service:** Customer manages the service.
- **Managed Router Service:** Customer-provides connectivity; we provide router management and support.
- **Managed Connectivity Service:** We provide connectivity, routing equipment, management, and support as a fully managed service.

Data connectivity & SD-WAN

Securely connect geographically dispersed locations - from headquarters to the most remote site.



MPLS

Predictable, high-performance private routing between sites.



VPN

Encrypted site-to-site and remote-access connectivity.



Global MPLS

Extend your private network across international locations.



SD-WAN

Software-defined routing for agility and resilience.



VSAT

Satellite connectivity reaching the most remote areas.



Backup Link

Redundant international backup circuits delivered through diverse submarine cable routes.

Connectivity as a service

Focus on your strategic initiatives while we manage your network. Sahara Net managed service “**Network as a Service (NaaS)**” acts as an extension of your IT team.



Network Assessment

Assess current network performance and design a future-ready architecture.



Seamless Implementation

Experienced technicians handle rollout, minimizing downtime.



Proactive Monitoring

Continuous monitoring of performance, security and device health.



Advanced Cybersecurity

Robust cybersecurity solutions that safeguard your data end-to-end.



Rapid Troubleshooting

Skilled professionals resolve issues quickly.



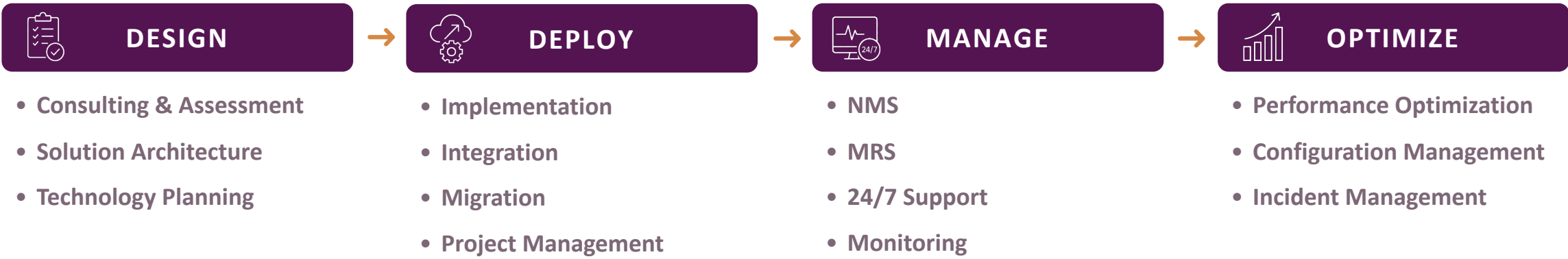
Managed Router Service

Configuration, upgrades and troubleshooting, fully managed.

Managed Services

Maximizing the Value of Your Technology Investments

Sahara Net acts as an extension of your IT team, supporting the complete lifecycle of your technology environment, from strategy and deployment to ongoing operations and optimization.



BUSINESS OUTCOMES:



IT Infrastructure



Connecting Devices

Cables, access points and everything that links your devices to the network.



Network Infrastructure

High-performance switches and routers designed for efficient LAN and WAN connectivity.



Security Hardware

Firewalls and other appliances that protect against unauthorized access.

OUR PARTNERS: Cisco · HPE Aruba · Fortinet · Huawei · Palo Alto · Ubiquiti · Peplink · Meraki

OUR SERVICES:

Hardware Selection

Installation

Configuration

Integration

IT Business Solutions

Sahara Net delivers intelligent solutions that enhance communication, customer experience, workplace productivity, and operational efficiency - aligned with Saudi data localization, resiliency, and regulatory requirements.



Communications & Customer Experience

iCall Platform:

Cloud-based communication and customer engagement platform that improves call management, visibility, and operational efficiency.

AI Call-Center Agent:

AI-powered virtual agents that deliver 24/7 customer engagement, automate routine interactions, and improve service responsiveness.



Smart Security & Workforce Management

AI-Based VSaaS:

AI-powered video surveillance and analytics that provide intelligent monitoring, operational insights, and proactive security management.

Access Control Systems:

Centralized access management that secures facilities and controls user permissions across locations.



Managed Workplace Connectivity

Managed Wi-Fi Services:

Secure, high-performance wireless connectivity with centralized management.

Business Connect:

Managed FTTB & 5G connectivity for reliable and scalable branch operations.

Enhance your business voice communication

SIP Trunking

Leverage the power of internet-based voice communication for cost-effective, scalable calling - replacing traditional phone lines with flexible, internet-native trunks.

Our SIP Services

We provide SIP* solution design, seamless integration, deployment, and ongoing support, from initial planning through full production rollout.



Cost-Effective Calling

Scale voice without scaling your phone bill.



Built on Your Network

Runs on the same reliable connectivity you already trust.

* SIP - Session Initiation Protocol.

Licensed and trusted, network to network

Sahara Net is a carrier-neutral service provider in the Kingdom - with agreements across every licensed network operator, reducing hops and keeping you accountable to one partner.

STC

Mobily

Salam

Zain

GO

Salam and Mobily carry our international backup links over submarine cable networks.



CST-Licensed ISP

Officially licensed to operate as an Internet Service Provider in Saudi Arabia.



Local Internet Registry

As a Local Internet Registry (LIR), Sahara Net manages and allocates IP resources within the Kingdom.



35+ Years Operating

Continuous operation since launching the Kingdom's first BBS in 1989.

What a managed network buys you back



Streamlined IT Budget

Eliminate the need for additional IT staff and reduce overall costs.



Dedicated Expertise

Our experts operate as an extension of your internal IT team.



Enhanced Security Posture

Advanced solutions deployed and managed on your behalf.



Uninterrupted Continuity

Reliability, availability, and performance remain a continuous priority.



Rapid Resolution

Skilled professionals quickly resolve network issues.



Nationwide Reach

One partner, every major network, every region.

LET'S KEEP YOU CONNECTED

Talk to our connectivity team

Your trusted digital partner

From a single fiber link to a nationwide SD-WAN deployment, let's design a network your business can depend on.

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